

About

An innovative artificial intelligence solution for the provision of customer reception services in hospitality spaces.



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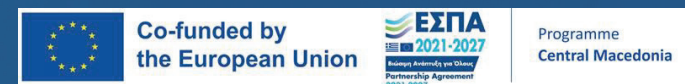
E: info@msensis.com

W: <https://ereception.eu/en/>

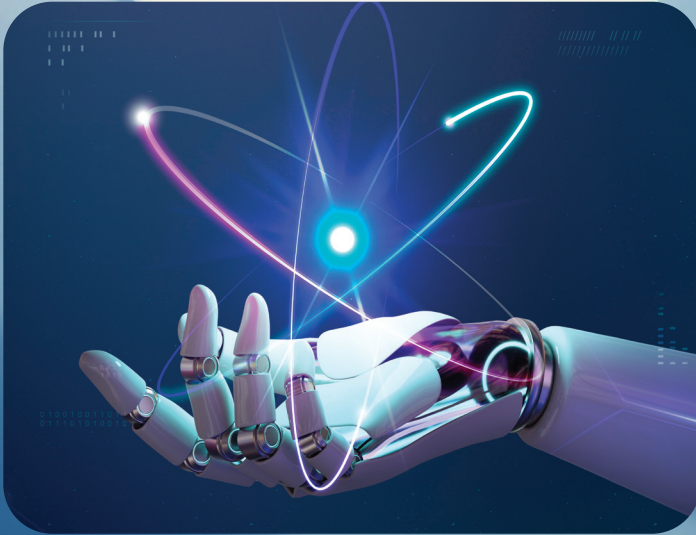


E - Reception

Robotic Customer Service Agent



Innovations



- **Multilingual Support**
- **Identity Verification**
- **Personalized Recommendations**
- **User-Friendly Interface**
- **24/7 Availability**

Key Benefits

- **Enhancing Security & Efficiency**
 - Automated ID identification with high level of security
 - Guarantee that only authorized visitors gain access
 - Reduce administrative workload and operational expenses
- **Concierge-Like Services**
 - AI-Powered Personalized Recommendations: The system utilizes AI to ask targeted questions that help understand guest preferences, offering tailor-made suggestions for hotels, dining, local attractions, and more
- **Reception Functions**
 - Guests can check in and out digitally, with real-time updates to the hotel's ERP and CRM systems, reducing front desk workload. Multilingual support for international visitors
 - Eliminates wait times and paperwork, allowing guests to enjoy a seamless arrival and departure process.

How it Works



Smart Check-In & Check-Out

Guests complete the process digitally, with real-time updates to the hotel's ERP and CRM systems



Seamless Identity Verification

Guests verify their identity digitally, ensuring secure and hassle-free check-ins/outs.



AI-Powered Guest Interaction

The software asks targeted questions to offer personalized recommendations for dining, activities, and attractions



24/7 Digital Concierge Assistance

Multilingual support and AI-driven recommendations are available anytime, enhancing guest convenience.